

General Information about Alabama Wastewater Systems, Inc.

Alabama Wastewater Systems, Inc. is a Certified Management Entity currently providing wastewater utility service in Limestone, Montgomery, Jefferson and St. Clair counties. Alabama Wastewater is member of the Adenus Utilities Group, a band of decentralized wastewater utility companies established across the southeastern United States.

As a Certified Management Entity, we are regulated by the Alabama Public Service Commission. They can be reached by phone at:

(334) 242-2696.

The address of the office of Alabama Wastewater Systems, Inc. is:

851 Aviation Parkway
Smyrna, TN 37167

Phone: **(615) 220-7200**

Fax: **(615) 346-9516**

Web: **<http://www.AlabamaWastewater.com/>**

Email: **CustomerCare@AlabamaWastewater.com**

Please send all correspondence regarding sewer service and payments to the above address. Our normal business hours are 8:00 AM to 4:30 PM, Monday through Friday.

Our customers receive a monthly bill for sewer service from Alabama Wastewater. Bill rates are set by the PSC and are a fixed amount. Sewer bills average around \$55.00-\$61.00, depending on the location.

If there is a problem with your service, contact the Alabama Wastewater Maintenance Hotline at **877-453-3268** to schedule a maintenance call. In the event of an after hours emergency, leave a message and on-call maintenance personnel will be notified.

For questions on your monthly statement, contact the Adenus Customer Care Hotline at **888-3-ADENUS**.

For general questions regarding your sewer service, browse the **FAQs** in the **customer care** area of our website. If you still have questions, you can contact us at the above office number.