



General Information about Alabama Wastewater Systems, LLC.

Alabama Wastewater Systems, LLC. is a Certified Management Entity currently providing wastewater utility service in Montgomery, Jefferson and St. Clair counties. Alabama Wastewater is member of the Adenus Utilities Group, a band of decentralized wastewater utility companies established across the southeastern United States.

As a Certified Management Entity, we are regulated by the State of Alabama. The agencies that regulate us are the Alabama Department of Public Health and the Alabama Public Service Commission. They can be reached by phone at:

(334) 206-5373.

The address of the office of Alabama Wastewater Systems, LLC. is:

851 Aviation Parkway
Smyrna, TN 37167

Phone: (615) 220-7202

Fax: (615) 220-7209

Web: <http://www.AlabamaWastewater.com/>

Email: CustomerCare@AlabamaWastewater.com

Please send all correspondence regarding sewer service and payments to the above address. Our normal business hours are 8:00 AM to 4:30 PM, Monday through Friday.

Our customers receive a monthly bill for sewer service from Alabama Wastewater. Bill rates are set by the ADPH and are a fixed amount. Sewer bills average around \$40-\$45, depending on the location.

If there is a problem with your service, contact the Adenus Maintenance Hotline at **877-669-0786** to schedule a maintenance call. In the event of an after hours emergency, leave a message and on-call maintenance personnel will be notified.

For questions on your monthly statement, contact the Adenus Customer Care Hotline at **888-3-ADENUS**.

For general questions regarding your sewer service, browse the **FAQs** in the **customer care** area of our website. If you still have questions, you can contact us at the above office number.